

Membership Rules for **THE CLUB**

The following rules and regulations form the basis of participation in the Chumash Casino Resort **CLUB** membership program. Your participation in **THE CLUB** will be governed by these rules. It is your responsibility to read these rules so that you understand the program's rules and benefits and your responsibilities under the program. Your enrollment as a member of **THE CLUB** and/or your use of **THE CLUB** card constitutes your acceptance of the rules.

Membership Terms

1. Members of **THE CLUB** must be 21 years of age or older. Valid photo identification is required at time of enrollment. Types of valid photo identification include Driver's License, Passport, State Identification Card, or Military Identification.
2. Only one (1) member per account. **THE CLUB** card is only for the personal use of the individual to whom it was issued.
3. Account benefits, rewards and offers are intended for the assigned member and are non-transferable, unless otherwise specified.
4. By joining **THE CLUB** members consent to receiving marketing and informational communications from Chumash Casino Resort via email, direct mail and SMS. Members may update their marketing preferences any time at **THE CLUB** desk.
5. Membership in **THE CLUB** may be revoked or canceled at any time at management's discretion and without notice.
6. Failure by a member to comply with **THE CLUB** Rules, misuse of **THE CLUB** card, improper conduct, or any other violation as determined by management may subject the member to termination of membership, forfeiture of all accumulated balances from a member's account, demotion of the member's account status, and/or forfeiture of all of a member's benefits.
7. Banned, barred and excluded members are not eligible to redeem offers, Reward Points or Free Play.
8. Employees of the Chumash Casino Resort and Santa Ynez Tribal Gaming Agency are not eligible for membership.
9. All decisions concerning the interpretation and application of these Rules are within the sole discretion of management.
10. Management reserves the right to change or cancel this program at any time.

Card Issuance & Usage

11. Valid photo identification must be presented for card printing and issuance.
12. Duplicate membership cards will be issued with proper identification. Chumash Casino is not responsible for lost or stolen cards.
13. Multiple cards may be issued for members who want to play multiple machines at a time. However, members distributing their cards to other players may have their membership revoked and all remaining balances surrendered.
14. Each member is responsible for selecting a confidential Personal Identification Number (PIN) for his/her account and for keeping the PIN secure. Each member is responsible for all transactions on his/her account when his/her confidential PIN is used.
15. The Chumash Casino Resort bears no responsibility for any information or data exchanged, whether Personal or Financial; or that may be accessed/updated via kiosk when using your PIN.
16. A member is required to present valid photo identification bearing the same name as stated on his/her **THE CLUB** card when requesting that his/her confidential PIN be reset or changed.

17. It is the member's responsibility to properly insert their card into a slot machine or present it to pit personnel/bingo seller before playing.
18. Chumash Casino is not responsible for untracked play due to player negligence or improper insertion of THE CLUB card.

Benefits & Rewards

19. A member qualifies for the corresponding benefits (as identified by Chumash Casino and listed on its website: chumashcasino.com) on the date that the member earns the minimum amount of Tier Points associated with the tier level. Tier level benefits are valid from point of tier level advancement until at least December 31 of the following year.
20. Tier Point accumulation and qualification for Tier advancement is determined during the "earning year" (January 1 - December 31). Tier Points may be accumulated towards tier advancement during the defined earning year; however on January 1, Tier Points will reset to 0. A member's tier will be established on January 1, based upon the Tier Points earned from the previous earning year.
21. Membership benefits and rewards are earned based on a member's play while using their card.
22. A member is required to present valid photo identification bearing the same name displayed on their membership card in order to use offers, Reward Points or Discretionary Comps at point-of-sale locations.
23. A member's accumulated Points may be subject to forfeiture if the member's THE CLUB account does not reflect any activity for a rolling period of thirteen (13) months.
24. Management reserves the right to adjust any member balances resulting from malfunctions, operational errors and/or fraud.
25. Any disputes regarding the accumulation of Points or Tier Point balance maintained on a membership account will be reviewed by management. Decisions made will be final and binding.
26. A member may not accrue Reward Points or Tier Points if THE CLUB card is used by another player.